Phone Features

LONG DISTANCE
Your calling plan includes 2,000 minutes/month to call anywhere in the contiguous United States & Canada!*

INTERNATIONAL
Visit gethotwired.com/international to see our low international rates!

FEATURES

> SPEED CALLING – 1 DIGIT
  *74: To add a speed calling code mapping using your handset:
  • Dial the access code *74
  • A broken dial tone is played
  • Enter the one-digit speed calling code, followed immediately by the number to which the code maps
  • A confirm tone is played, then after a second of silence, either the reorder tone or dial tone is played
To remove a speed calling code that you no longer need, you can either delete it using the handset or map it to a new phone number.

> SPEED CALLING – 2 DIGIT
  *75: To add a speed calling code mapping using your handset:
  • Dial the access code *75
  • A broken dial tone is played
  • Enter the one-digit speed calling code, followed immediately by the number to which the code maps
  • A confirm tone is played, then after a second of silence, either the reorder tone or dial tone is played
To remove a speed calling code that you no longer need, you can either delete it using the handset or map it to a new phone number.

> CALLER ID
Displays the number of the incoming caller before subscriber answers the phone.

> CALLER ID WITH NAME
Displays the name of the incoming caller before subscriber answers the phone.

> CALL FORWARDING
*72: Next enter the telephone number that should receive your incoming calls.
*73: Stops call forwarding

> CALL WAITING
Informs you that there is another incoming call when you are using your line.

> 3-WAY CALLING
1. Make the first call.
2. When the number answers, click the flash button or the hang-up button once.
3. Make the second call.
4. When the number answers, click the flash button or the hang-up button again.

> 411 DIRECTORY ASSISTANCE*

> CALL HOLD**
1. Once you are on a call, click the flash button or the hang-up button once to place call on hold.
2. Press flash button or hang-up button once to take call off hold and resume conversation.

> CALLING NUMBER DELIVERY BLOCKING
This feature allows you to block your telephone number from caller ID on a call-by-call
*67: Next dial the telephone number you wish to dial

> DO NOT DISTURB
Block your line temporarily to prevent incoming calls.
*78: To enable
*79: To disable

> ANONYMOUS CALL REJECTION
Automatically rejects all calls from callers who have withheld their number.
*77: To enable
*87: To disable

> SELECTIVE CALL REJECTION
Rejects calls from specified numbers.
*60: To access voice prompt instructions that will walk you through setup. Up to 10 numbers can be added.

*Calling plan subject to change. Visit www.gethotwired.com. Long Distance calling usage exceeding 2,000 min/month shall be billed at $0.029/min. Alaska, Hawaii, and Puerto Rico not included in long distance calling area. Customer will be charged $1.50 for each call to 411 Directory Assistance. **User phone must have capability.
Phone Features continued

FEATuRES

> LAST CALLER ID ERASURE
  *320: Allows you to erase the last recorded caller ID.

> CALL WAITING WITH CALLER ID
  Informs you that there is another incoming call and displays the number and/or name of the new caller while the line is in use.

> AUTOMATIC RECALL
  *69: Returns the most recent incoming call.

> AUTOMATIC CALL BACK
  Automatically redials the last outgoing call made by a subscriber.
  Simply press the redial button on your phone.

> THREE WAY CALLING RINGBACK
  If you hang up after setting up the second call of a three-way call, you will receive an immediate ringback and will be connected to the first party (still on hold).

> CALL FORWARDING
  *72: Next enter the telephone number that should receive your incoming calls.
  *73: Stops call forwarding

> ACCESS CALL FORWARDING FROM YOUR OWN PHONE
  Dial the Access Number: 954-241-1498 from your own phone, enter your phone number and pin (default pin 000000) and follow voice prompts to change your call forwarding settings.

> REMOTE ACCESS TO CALL FORWARDING
  Dial the Access Number: 954-241-1498 from any phone, enter your phone number and pin (default pin 000000) and follow voice prompts to change your call forwarding settings.

> SCREEN LIST EDITING
  List of numbers associated with selective call rejection and selective call forwarding etc.
  To edit this list enter the star code for that feature and follow prompts to add or edit you list.

> OUTGOING CALL BARRING
  Allows you to prevent access to specific types of numbers from your line.
  *341: Bar all calls except emergency calls
  *351: Stop barring all calls except emergency calls
  *342: Bar international, national and mobile calls
  *352: Stop barring international, national and mobile calls
  *343: Bar international calls only
  *353: Stop barring international calls
  *344: Bar operator calls only
  *354: Stop barring operator calls
  *345: Bar calls to access codes for setting up Call Services
  *355: Stop barring calls to access codes for setting up Call Services
  *346: Bar calls to premium rate numbers
  *356: Stop barring calls to premium rate numbers

> MANDATORY ACCOUNT CODES
  Allows classes of outgoing calls (i.e. long distance or international) to require that an account code be entered before the number to complete the call.
  Call customer service at 800.355.5668 to activate/adjust account codes.

> TOLL RESTRICTION
  Restricts long distance calls from your line.
  Call customer service at 800.355.5668 to activate toll restriction.

ADVANCED FEATuRES

Additional phone features are available, call our customer care center for more information at 1-800-355-5668.

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**Voicemail Menu Guide** – *If selected*

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**Voicemail Main Menu**

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<td></td>
<td>Play Inbox Messages</td>
<td>Send Messages</td>
<td>Work With Greetings</td>
<td>Mail Box Settings</td>
<td>Access Deleted Messages</td>
<td>Log On As Different User</td>
<td>Help</td>
<td>Exit Voicemail System</td>
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**Using the Voicemail System**

The voicemail system is menu driven. Listen to the voice prompts and then press the keys on your phone to select an option.

**Accessing Voicemail**

The first time you access your voicemail box you will be asked to set up your mailbox, and to record your name and a greeting to be played for callers. When you have one or more unheard voice message(s) waiting, a solid red light on your phone will be on, if applicable, and you will hear the stutter dial tone.

**From your own phone:**
- Press the Messages button or dial *15.
- Enter your voicemail passcode. First time users will use: 000000
- If you have new messages, the messages will play automatically
- After hearing any new messages, you will be presented with the Voicemail Main Menu. The Main Menu options are listed above.

**From another phone:**
- From an external phone, dial your 10 digit phone number then press the * key.
- When prompted, enter your voicemail passcode then press the # key.
- If you have new messages, the messages will play automatically.
- After hearing any new messages, you will be presented with the Voicemail Main Menu. The Main Menu options are listed above.

**Features**

**Replying to a Message — Dialing the Originator**

- While listening to a message, you can call the person back by pressing 4 and selecting option 1.
- This capability will not work if the voicemail system was not able to identify the Caller ID information when the original voicemail was received or if call restrictions prevent you from calling the originator’s number.

**Changing your Voicemail Passcode**

- Access your voicemail box.
- From the Main Menu, press 4 to change your settings.
- Press 3 for security options.
- Press 1 to change the PASSCODE.

**Recording Your Personal Greeting**

- Access your voicemail box.
- From the Main Menu, press 3.
- To set up a personal greeting press 1.
- To set up a system generated greeting or to change the recording of your name press 3.
- To change the greeting that callers hear when you’re busy press 5.
- If you don’t record a personal greeting, a generic greeting will be played.

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Requires subscription to Hotwire Voicemail, additional fee may apply. Other restrictions may apply.

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