



Hotwire's Seasonal Suspension and Reconnection Fees

Updated: June 1, 2007

Temporary/Seasonal Service Suspension Fees

Customer-requested Temporary/Seasonal Suspension*

\$5.00 per service per month; Monthly Fee

**There is a two month (or sixty-day) minimum on all seasonal suspension requests.*

Service Reconnection Fees

Disconnections Due to Non-payment

Reconnect Fee when Services Suspended for Non-payment

\$50.00 per service; One Time Charge

Disconnections Due to Miscellaneous Customer Request

Reconnect Fee When Services Disconnected at Customer's Request

\$35.00 per service; One Time Charge

**For more information, contact a Hotwire Customer Care Agent
at 800-355-5668, or contact us via e-mail at cs@hotwiremail.com**