



Non- Cancelled Appointment Fee

Prior to installation and/or activation or scheduled service appointment of any services, Hotwire will contact you in order to schedule an appointment time. You agree to be available during the time period provided for installation and/or activation. If you are not available, miss an appointment, fail to timely cancel a scheduled appointment, or otherwise prevent or prohibit Hotwire employees from completing a job, you will be charged \$50.00. The forgoing fee will also be applied when Hotwire or its employees cannot complete a job because a legal adult is not present at the time of the appointment.