



Hotwire Emergency Broadband Benefit Consent Form

If you consent to receiving discounted broadband Internet access service under the Emergency Broadband Benefit (EBB) Program, please complete the application, review and complete the following consent form, then email EBBP@hotwiremail.com to receive service.

You acknowledge that we will provide Internet access service to you under the Emergency Broadband Benefit (EBB) Program. The EBB Program is a government program administered by the Federal Communications Commission (FCC) that reduces what you pay for broadband Internet access service on a temporary basis. The discount provided by the EBB Program is up to \$50.00 per month. **The EBB Credit cannot be combined with any other promotion or bundle.**

Your household must meet certain eligibility criteria to participate in the EBB Program, and only certain of our Internet service plans are eligible to receive a discount under the EBB Program. We may request additional information regarding your eligibility status at any time. You may be de-enrolled from the EBB Program and no longer receive the discount if you no longer meet the criteria for receiving the EBB Program discount.

The EBB Program is temporary in nature, and provides a discount on your Internet access service bill only for a limited time. If you choose to continue to receive service from us after the end of the EBB Program, you will be subject to our undiscounted rates and general terms and conditions. We will inform you when the EBB Program will end, and when your new rates will take effect.

You may obtain Internet access service supported by the EBB Program from any participating provider of your choice, and you may transfer your EBB Program benefit to another participating provider at any time. Only one EBB Program discount per household is permitted. You may not transfer your EBB Program discount to another person. You may be de-enrolled from the EBB Program if you receive the EBB Program discount from another provider.

You are eligible for the EBB Program if one or more of the following applies:

1. your household income is 135% or less than the Federal Poverty Guidelines;
2. a member of your household participates in one of the following federal assistance programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans Pension and Survivors Benefit, Tribal Programs (and live on federally-recognized Tribal lands);
3. your household is approved for the free or reduced price school breakfast/lunch program, including through the USDA Community Eligibility Provision;
4. your household experienced substantial documented loss of income since February 29, 2020 with a total household income in 2020 below \$99,000 for single filers and \$198,000 for joint filers;
5. someone in your household received a federal Pell grant in the current award year.

After you apply for the EBB Program, Hotwire will transmit your information to the National Lifeline Accountability Database (NLAD) to confirm eligibility, and you consent to Hotwire doing so. The NLAD is maintained by the Universal Service Administrative Co., which serves as a third party administrator for the EBB Program.

Preferred Internet Package:

250 Mbps Package 500 Mbps Package Gigabit (1000 Mbps) Package

Hotwire Account Number: _____

Full Name: _____ Date of Birth: _____

Enrollment Application ID: _____

Customer Signature: _____

Date: _____

Program is temporary and expires when funds are exhausted or six months after the Department of Health and Human Services (HHS) declares the end of the COVID-19 health emergency. The discount provided by the EBB Program is up to \$50.00 per month Hotwire Communications is a registered mark of Hotwire Communications, Ltd. November 2021