



Hotwire Affordable Connectivity Program Consent Form

*Formerly known as The Emergency Broadband Benefit Program (EBBP)

If you consent to receiving discounted broadband Internet access service under the Affordable Connectivity Program (ACP), please complete the application, review and complete the following consent form, then email ACP@hotwiremail.com to receive service.

You acknowledge that we will provide Internet access service to you under the Affordable Connectivity Program (ACP). The Affordable Connectivity Program is a government program administered by the Federal Communications Commission (FCC) that reduces what you pay for broadband Internet access service. The discount provided by the Affordable Connectivity Program is up to \$30.00 per month.

Your household must meet certain eligibility criteria to participate in the Affordable Connectivity Program, and only certain tiers of our Internet service plans are eligible to receive a discount under the Affordable Connectivity Program. We may request additional information regarding your eligibility status at any time. You may be de-enrolled from the Affordable Connectivity Program and no longer receive the discount if you no longer meet the criteria for receiving the Affordable Connectivity Program discount.

The Affordable Connectivity Program provides a discount on your Internet access service bill. The duration of the program is determined by the FCC and can end at any time. If you choose to continue to receive service from us after the end of the Affordable Connectivity Program, you will be subject to our undiscounted rates and general terms and conditions. We will inform you when the Affordable Connectivity Program will end, and when your new rates will take effect.

You may obtain Internet access service supported by the Affordable Connectivity Program from any participating provider of your choice, and you may transfer your Affordable Connectivity Program benefit to another participating provider at any time. Only one Affordable Connectivity Program discount per household is permitted. You may not transfer your Affordable Connectivity Program discount to another person. You may be de-enrolled from the Affordable Connectivity Program if you receive the Affordable Connectivity Program discount from another provider.

You are eligible for the Affordable Connectivity Program if one or more of the following applies:

1. your household income is 200% or less than the Federal Poverty Guidelines;
2. a member of your household participates in one of the following federal assistance programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans Pension and Survivors Benefit, Tribal Programs (and live on federally-recognized Tribal lands);
3. your household is approved for the free or reduced price school breakfast/lunch program, including through the USDA Community Eligibility Provision;
4. someone in your household received a federal Pell grant in the current award year.

After you apply for the Affordable Connectivity Program, Hotwire will transmit your information to the National Lifeline Accountability Database (NLAD) to confirm eligibility, and you consent to Hotwire doing so. The NLAD is maintained by the Universal Service Administrative Co., which serves as a third party administrator for the Affordable Connectivity Program.

Preferred Internet Package:

250 Mbps Package 500 Mbps Package Gigabit (1000 Mbps) Package

Hotwire Account Number: _____

Full Name: _____ Date of Birth: _____

Enrollment Application ID: _____

Customer Signature: _____ Date: _____

Affordable Connectivity Program may be terminated by the FCC at any time. The discount provided by the Affordable Connectivity Program is up to \$30.00 per month. Hotwire Communications is a registered mark of Hotwire Communications, Ltd. January 2022