

AutoPay Terms & Conditions

Definitions

- “Hotwire” mean Hotwire Communications, Ltd.
- “Service” means any retail services delivered by Hotwire, including but not limited to multi-channel video, audio, internet, telephone, and home automation.
- “You” and “Your” mean the person who enrolls in, participates in, or uses, in any way, Hotwire’s Autopay program.

Agreement

By providing Your checking account, credit card, or debit card information (collectively, “Payment Method”), You authorize Hotwire to store Your Payment Method and Hotwire and Your financial institution to charge automatically to the Payment Method You have provided (1) the amount of Your monthly bill due each month and (2) any amounts outstanding if You cancel Hotwire Service(s), including any applicable cancellation fees and equipment non-return fees. You certify You are the owner of the Payment Method and You have the authority to authorize storage of and charges to the Payment Method You provided. You may choose another Payment Method by contacting Hotwire and providing the new Payment Method information. You understand Your monthly payments will be charged on the date indicated on Your monthly bill and any final payment will be charged upon cancellation. You agree to update Your Payment Method, if there is change in the Payment Method information, such as account information or expiration date. If You do not update Your Payment Method and Hotwire is unable to charge Your credit card or withdraw funds from Your debit card, checking account, or savings account for the amount due on Your Hotwire account, You may be subject to applicable late fees, returned item charges and any fees or charges assessed by Your financial institution.

Your authorization and the Hotwire AutoPay service will remain in full force and effect until revoked by You, Your financial institution, or Hotwire. YOU MAY REVOKE YOUR AUTOPAY AUTHORIZATION AT ANY TIME ONLINE AT GETHOTWIRED.COM OR BY CALLING THE CUSTOMER SERVICE NUMBER ON YOUR BILL, WHICH REVOCATION WILL BE EFFECTIVE WHEN HOTWIRE HAS HAD A REASONABLE OPPORTUNITY TO ACT ON IT. If You revoke Your AutoPay authorization, or Hotwire or Your financial institution cannot process Your automatic payment, You remain responsible for paying Your monthly payments and any amounts due upon cancellation of service, including by making monthly payments by check on or before the due date on each bill. Promotional discounts or incentives that require Autopay will be removed if Your Account is de-enrolled from AutoPay.

Electronic Communication Consent

You also consent to receive all notices, disclosures, documents, billing statements, and communications pertaining to this Authorization and payment of Your Hotwire Service(s) (collectively, “Communications”) from Hotwire in electronic form, by Hotwire, to Your email address of record, on file, with Hotwire. To receive Communications electronically, You agree You have a functioning device with an Internet connection that can receive, retain, and print the Communications. You may request a paper copy of a Communication by contacting Hotwire at 1-800-355-5668, or the correspondence address on Your bill. Where permitted by law, a fee may be charged for a paper copy. Additional terms and conditions regarding paperless billing can be found at <https://gethotwired.com/terms>. If Your email address changes, You agree to promptly provide Hotwire with an updated email address by contacting Hotwire at [1-800-355-5668] or updating your account via the Hotwire App, or at <https://gethotwired.com/my-account>. If Hotwire cannot deliver a Communication electronically, we may attempt to contact You by telephone or otherwise.

DISCLAIMER

HOTWIRE SHALL BEAR NO LIABILITY OR RESPONSIBILITY FOR ANY LOSSES OF ANY KIND THAT YOU MAY INCUR AS A RESULT OF A PAYMENT MADE ON ITEMS INCORRECTLY BILLED OR FOR ANY DELAY IN THE ACTUAL DATE ON WHICH YOUR ACCOUNT IS DEBITED OR YOUR CREDIT CARD IS CHARGED.

Reservation of Rights

Hotwire reserves the right to change these terms or terminate this AutoPay program at any time. Notice may be given on or with Your statement or by other methods. These terms do not in any way terminate, amend, or modify other terms, agreements, or policies that apply to Your Hotwire account or any Hotwire services you receive or other agreements You may have with Hotwire.