

Hotwire Customer Proprietary Network Information (“CPNI”) Notice

Hotwire Communications, Ltd. (“Hotwire”), and our subsidiaries, affiliates, and agents, provide communications-related services (the “Services”) to you. In order to provide those Services, Hotwire collects certain information about your phone and Internet services, some of which is known as Customer Proprietary Network Information (“CPNI”).

CPNI refers to account information, such as the quantity, technical configuration, type, destination, location, telephone exchange and toll service, the amount of use of the Services you subscribe to, and related billing information. Hotwire uses this information to provide Services to you and to service your account pursuant to your agreement with us. Hotwire may need to disclose this information to comply with laws, court orders, or subpoenas.

Please note: CPNI DOES NOT include your name, address, or telephone number.

CPNI PROTECTION

The protection of your information is important to us, and Hotwire acknowledges that you have a right, and we have a duty, under federal and state law, to protect the confidentiality of your CPNI.

APPROVAL OF CPNI USE

From time to time, Hotwire would like to use your CPNI to serve your communications needs and provide you with information about other communications products, services, and special promotions that may be of interest to you. We will not use your CPNI until 33 days after a CPNI Notice is sent to you. We need your permission to use this information, and to share it among our affiliates, agents, and subsidiaries for these purposes. Your approval of our use of your CPNI may enhance our ability to tailor our offerings to your needs. **You do not have to take any action to indicate your approval.**

RESTRICTION OF CPNI USE – “OPTING OUT”

IF AT ANY TIME YOU WOULD PREFER THAT HOTWIRE NOT USE YOUR CPNI TO OFFER YOU COMMUNICATIONS-RELATED PRODUCTS AND SERVICES, YOU MAY OPT OUT BY WRITING TO HOTWIRE AT P.O. BOX 298, WYNNEWOOD, PA 19096, OR BY CALLING TOLL-FREE AT 800-355-5668.

HOW WILL YOU BE AFFECTED

Hotwire’s provision of Services to you will not be affected by either your approval or denial. Your approval or denial is valid until you revoke or limit it by notifying Hotwire at either of the Hotwire contact points provided above. If Hotwire is unable to share your CPNI, it may make it more difficult for us to offer you new products, services, and special promotions in the future.

TELEPHONE AUTHORIZATION OF CPNI USE

Hotwire offers various other products, services, and special promotions that may not be related to the Services to which you already subscribe. Hotwire may occasionally ask you over the telephone to provide your consent to Hotwire’s use of your CPNI for the purpose of offering you other products, services, or special promotions over the telephone. **You do not have to consent.** If you do consent, Hotwire will use your CPNI to offer you such information **but only for the duration of that telephone call.**